The Rocky Mountain Over The Hill Gang (RMOTHG) Section of the Colorado Mountain Club was called to order at 1:00 pm by Kirsten Tollefsen on Monday March 11, 2019 in the Drumwright Room at the American Mountaineering Center. Board members present were: Dennis Arndt, Diana Bliss, Janice Johnson, Lue Fratantuono, Marty Pfefer, Scott Kramer, Kirsten Tollefsen, Jane Vanderkolk and Carol Zurcher (late). Also present: Ida Sansoucy - Social Events

OLD BUSINESS

MEMBERSHIP COORDINATOR’S REPORT — Lue Fratantuono

Current Regular Members = 879
Lifetime Members. = 56
Social Members. = 7

TOTAL = 941

New Members Last Mo. = 22
Expiring Members This Mo. = 59

FOLLOW UP ON FAMILY MEMBERSHIPS VS. INDIVIDUAL MEMBERSHIPS

When signing up on line for a family membership, all members of the family become RMOTHG members. This doesn’t happen if they sign up in person or on the phone.

Lue will run a report to see how many members are on the roster who are ineligible because of age.

Scott questioned what impact, other than money, does having ineligible members on our roster have on us as a part of CMC.

There is also a question about whether or not those who pay for a 2-Year CMC Membership also pay for a 2-Year RMOTHG Membership.

EMAIL:

MyEmma is used for email blasts, special hike notification and the newsletter.
If a member opts out of CMC emails, Lue contacts them to see if they want to opt back in to receive RMOTHG emails, as there have been issues relating to “opt-outs” with this application. Jeff Flax runs the MyEmma application for RMOTHG.

SOCIAL COMMITTEE COORDINATOR’S REPORT — Ida Sansoucy

Ida acknowledged Dennis for the quick turnaround on refunds due to members who signed up for the cancelled Dim Sum dinner.

Future Events: The performing group “Legendary Ladies” was recommended by Ida and Lue for the Annual Meeting Brunch September 8, 2019. The Board approved contracting with them for 1 hour of entertainment at $300.

Other Events:

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<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>April 23</td>
<td>Tour of the Capital Building</td>
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<tr>
<td>April 27</td>
<td>GoKart Racing</td>
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<tr>
<td>May 2</td>
<td>Happy Hour at The View House</td>
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<td>May 18</td>
<td>Lawn Bowling</td>
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SECRETARY’S REPORT — Carol Zurcher

March 2019 Board Meeting Minutes Approved

Trial run on using tape recorder and its effectiveness

TREASURES REPORT — Dennis Arndt

Dennis walked the Board through the most current Budget, which numbers were based on the CMC Financial Reports dated December 31, 2018. He noted that under “Contingency Funds” this was usually used for “Hut Trips”, but now could be reallocated since the next hut trips will be run by Carole Adler under CMC vs. RMOTHG.
Kirsten went over this portion in Kathy’s absence. Schools: John Martersteck just stepped down. He and his family are moving out of the area. Joe Wozniak is taking his place.

School Tuition Study: Is going well under Steve Billig’s leadership. This study has involved a good representation of CMC folks, as well as looking at other entities that offer similar instruction.

Mile High Mountaineer update: Not back on track yet. Robbie, Leah Rosenthal and Jeff Golden (councilors) recently met with Brittany in the State office. She has agreed to help MHM. It was expected a new MHM issue would go out this past week and were disappointed. They will keep working on it. The good news is Leah has a writing background and Jeff previously worked for CMC sending out communications and they both want to work on MHM.

NEW BUSINESS

BOARD MEMBER CONTACT INFORMATION

Suggested by Marty Pfefer. Contact information of the board as well as The Social Committee Chair, Liaison to Denver Group Council and Maryann Mayer Newsletter (email only).

RMOTHG Board TASKS AND CALENDAR 2019 — Kirsten

The calendar for the remaining 2019 fiscal year was provided to each Board member. Board should review items noted.

“DE-SILO THE GROUP” DENVER GROUP PROJECT - Kirsten Tollefsen

Ronnie Monsma, Co-Chair of the Denver Group Council, drafted a proposed policy that will have the different Sections & Schools of the Denver Group share their accomplishments each year with the entire Group. Kirsten responded to Robbie’s draft policy on behalf of RMOTHG stating: 1) that it will be easy for us to produce a bullet-point list of the year’s accomplishments and projects as we prepare this type of information for presentation at our annual membership meeting each September; 2) that we already post onto CMCDenver.org our
newsletters and Board Minutes with the By-laws and Procedures being placed onto the website in the near future; and lastly she asked for further clarification as to a third proposed policy point.

CMCDenver.org — RMOTHG Page Update

Jeff Flax has found a person to assist with the revision to the RMOTHG’s page Of CMCDenver.org. Her name is Wendy Phillips. Kirsten began this update project with Jeff over a year ago and due to system changes and time availability the actual upload of the revised face page, our Board Minutes, Procedures, and Newsletters is still in process. We await the availability of Ms. Phillips to begin again this project.

NEW LEADER INITIATIVE 2019

Kirsten Tollefsen met with Martha Mustard and Elaine Shirley on February 11th, to discuss a New Leader Initiative for 2019. We had good results from last year’s event with 50% of the interested members in attendance becoming new leaders. Some of the highlights discussed were:

- Letting the members who moved into RMOTHG (after previously being active CMC Trip Leaders) know that they are qualified to now lead trips for our Section and encourage them to contact our Coordinators. An article targeting these folks was placed in the March newsletter.
- Encourage our existing Trip Leaders to lead more hikes per season.
- In our Newsletter a new monthly article will be featured, in which a different Trip Leader will express why they became a Trip Leader and what they like about leading. The article will be called “Why I Became a Trip Leader”. Carol Zurcher volunteered to be the first one. It was submitted to Maryann Mayer.
- Encourage more “A” Hikes for our group.
- Info. meeting to be held May 13th or 14th with Kevin Schall to discuss the Trip Leader process and if it can be tightened up.

MEMBERSHIP SURVEY — Scott Kramer, Diana Bliss, Marty Pfefer

The Survey Committee presented some of the primary responses, their research, and provided their recommendations first with a summary of items
that we can do something about for hiking or snowshoeing, biking and miscellaneous items. Their comments are as follows:

- We will encourage more “A” Hikes for our group.
- The Friday sign-up process at 5:00 pm will stay as is.
- Starting Trips later is not really possible due to weather and parking issues.
- For members wanting weekend hikes or other day hikes go to the CMC Website. Could be mentioned in our Newsletter.
- For people who repeatedly cancel it is suggested we put a how to “Cancel Refresher” in the monthly Newsletter and state why it is important. Jeff Flax is monitoring this.
- For Bike Trips, keep at 20 participants and divide group and have different start times. Have a Leader and co-Leader for divided group with both leaders getting credit.
- Provide more email blasts about spontaneous trips. Scott, Diana and Marty will look into this.
- As far as providing a list of members with phone numbers and email contact to our membership. Marty looked into this and it was decided that it would not be a good idea due to privacy issues, etc.
- Our need to communicate to our membership how well our Trip Leaders are doing and how much they do based on results of the analysis.
- Change perspective of being put on the waitlist. “You’ll probably get on.” It’s not a negative.

Scott provided an analysis of the 2018 hiking and snowshoes trips to help determine whether comments made by survey participants held merit against what actually occurred. One issue regarding who didn’t get on the week’s hikes = waitlisted parties minus cancellations. Proving that members should get on the waitlist as they have a high likelihood of getting on the trip.

COMMUNICATIONS COMMITTEE — Janice Johnson

Kirsten and Janice met to discuss better communications as a result of the 2018 Survey. Highlights:

Kirsten and Janice met to discuss better communications as a result of the 2018 Survey. Highlights:

A Q and A article will be placed in the Newsletter each month as a tool to provide the membership answers to their questions, clear-up misconceptions
and generally communicate how things work in RMOTHG. We will begin with issues raised in the 2018 Survey and provide answers/direction to same.

For example: we will address what is done to prevent cancellations and that it is monitored; remind members to check Thursday’s “preview” of trips for Friday Sign-up; and address why on club hikes participants can’t hike ahead of the group if they are faster hikers.

Only one or two questions and answers per month will be placed in the Newsletter. Janice will contact Maryann with the Q and A material.

Lou brought up the idea of a new board member position a “Communications Person”.

Meeting adjourned at 3:25 pm.
Next Meeting May 13, 2019 with Keegan Young

Respectfully submitted Carol Zurcher